



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
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CONSUMER PROTECTION DIVISION
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Press Release

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**ATTORNEY GENERAL DARRELL MCGRAW SUES
MASTERS TUXEDO CHARLESTON, INC., AND ITS OWNER,
ROBERT KRAFT, FOR FAILING TO RETURN DRY CLEANING
AND FAILING TO HONOR TUXEDO RENTAL AGREEMENTS**

Attorney General Darrell McGraw today sued Masters Tuxedo Charleston, Inc., d/b/a Masters Cleaners, a dry cleaning and tuxedo rental establishment with its primary location at 1024 Quarrier Street, Charleston, West Virginia. Other locations of Masters Tuxedo include:

312 Great Teays Boulevard, Scott Depot;
224 Rhl Boulevard, South Charleston;
404 Huntington Mall, Barboursville;
3910 Murdoch, Avenue, Parkersburg;
523 Eighth Street, Huntington;
302A First Avenue, Nitro;
83 Crossroads Mall, Mount Hope;
9500 Mall Road, Morgantown; and
225 Meadowbrook Road, Bridgeport.

Attorney General McGraw alleges that Masters Tuxedo went out of business in October, 2003, and failed to return consumers' clothing, lost consumers' clothing, damaged consumers' clothing, failed to provide refunds to consumers for the lost or damaged garments, and failed to honor tuxedo rental agreements.

Consumers who took clothing in for dry cleaning or who had paid deposits on tuxedo rentals returned to the stores to find that they were closed. Consumers were given a number to leave messages for Robert Kraft; those messages were not returned, and the number has since been disconnected. Attorney General McGraw's Consumer Protection Division has received consumer complaints from 33 consumers.

"When Mr. Kraft first shut his doors, my office had reached an agreement with him that he would make all the consumers whole. Unfortunately, Mr. Kraft has not honored that agreement, and I had no choice but to sue him," explained Attorney General McGraw.

The Attorney General's suit seeks to halt Masters Tuxedo's business in West Virginia and seeks civil penalties in the amount of \$5,000 for each violation of the West Virginia Consumer Credit and Protection Act. Attorney General McGraw is also asking

the court to order Masters Tuxedo to return all clothing to the rightful owners, provide full refunds to all consumers whose clothing was lost or damaged, and provide refunds to all consumers who paid money toward tuxedo rental agreements that were not honored.

Attorney General McGraw urges all consumers who did not receive their dry cleaning or their tuxedos to contact his Consumer Protection Division at 304-558-8986, 1-800-368-8808.

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